

**Ingham County
Friend of the Court
IVR
(Interactive Voice Response)
(517) 676-5885**

Case Information available 24 hours a day, 7 days a week

HOW TO USE:

1. Dial the access number listed above.
2. Select 1 for English or 2 for Spanish.
3. Choose Child Support Payment & Enforcement Information, Name & Address Change or Coupons and Direct Deposits section.
4. If Payment & Enforcement Information is selected, enter your Social Security Number.
5. For first time users, set Personal Identification Number (**PIN**). If **PIN** already exists, enter **PIN**.
6. Make selections from the menu.
7. Your inquiry can be ended at any time by hanging up.

**MENU DESCRIPTIONS
(After selecting English or Spanish)**

Main Menu

1. Child support Payment and Enforcement Information
2. General County Information
3. Change Name/Address
4. Coupons, Direct Deposits, Redirect Notices
5. County Option

Docket ID# _____

PIN _____

PINs are selected when the first call is made.

If you know the menu path, you may key ahead at any time during the message.

NOTES: _____

Case Specific Information

(Must enter SSN and PIN for Access)

Child Support Payment and Enforcement Information Menu

- Payment Information
 - Last Payment & Balance
 - Last 3 payments & Balance
 - Report Lost or Stolen Checks
 - Direct Deposit Sign-up or Changes
 - Last Months Payment Summary
- Request for Forms and/or Hearings
 - Choose from the list of available options.
 - Forms will be mailed in 3-5 business days.